

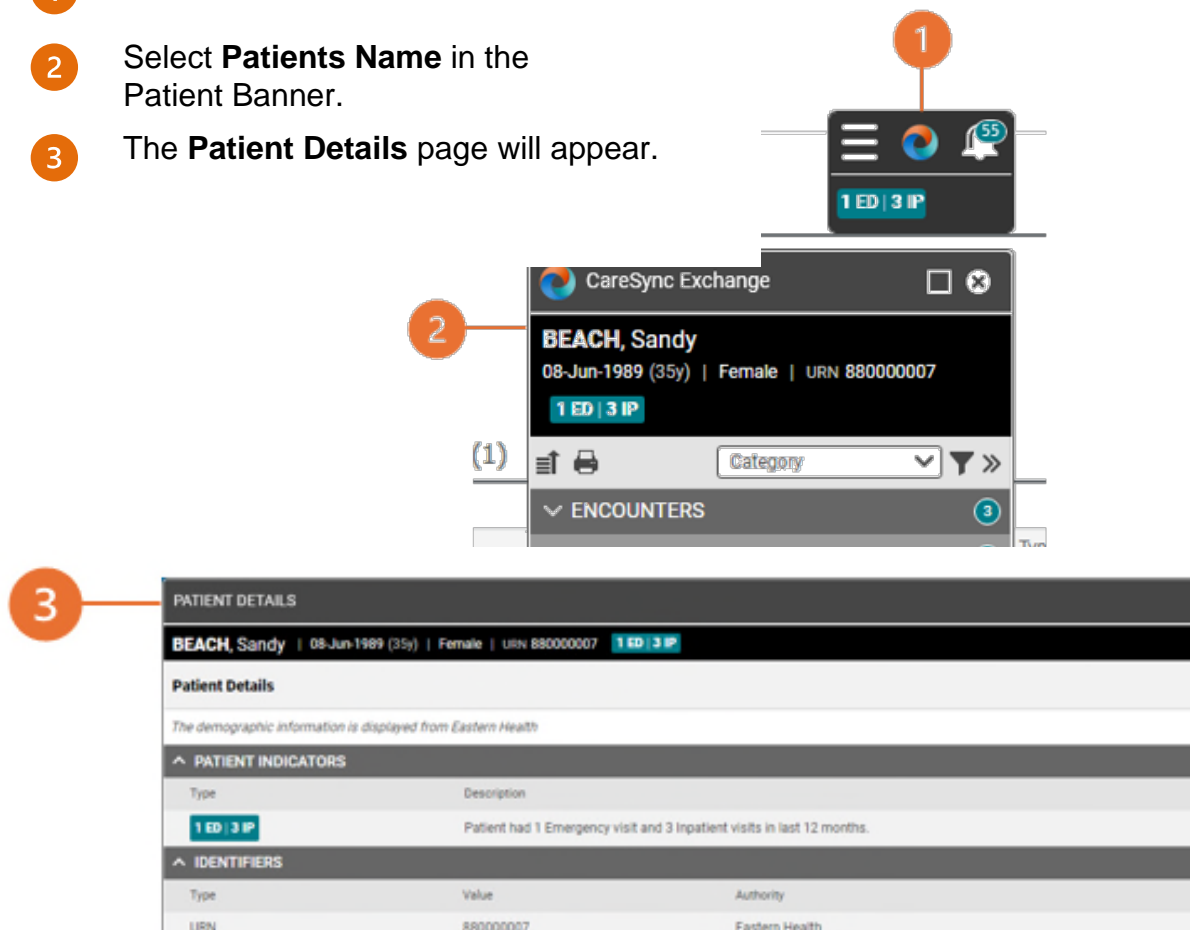
Locate emergency contact(s)

Access emergency contacts with CareSync Exchange

- [Launch patient banner](#)
- [Find emergency contact details](#)
- [Locate Emergency Contacts from other health services](#)

Launch Patient Banner

- 1 From the widget, launch **CareSync Exchange**
- 2 Select **Patients Name** in the Patient Banner.
- 3 The **Patient Details** page will appear.



The screenshot illustrates the process of launching a patient banner and viewing patient details. It shows a top navigation bar with a menu icon, the CareSync Exchange logo, and a notification bell. Below this, a patient banner for 'BEACH, Sandy' is displayed, showing her date of birth (08-Jun-1989), age (35y), gender (Female), and URN (880000007). A '1 ED | 3 IP' indicator is visible. The banner also includes a 'Category' dropdown and a 'Filter' icon. Below the banner, the 'ENCOUNTERS' section is visible. The main content area shows the 'PATIENT DETAILS' page for 'BEACH, Sandy', which includes demographic information, patient indicators, and identifiers.

PATIENT DETAILS

BEACH, Sandy | 08-Jun-1989 (35y) | Female | URN 880000007 | 1 ED | 3 IP

Patient Details

The demographic information is displayed from Eastern Health

PATIENT INDICATORS

Type	Description
1 ED 3 IP	Patient had 1 Emergency visit and 3 Inpatient visits in last 12 months.

IDENTIFIERS

Type	Value	Authority
URN	880000007	Eastern Health

Only active emergency contact details will be available from CareSync Exchange.

Find Emergency Contact

- 1 Within the 'Patient Details' page, locate the **Contact Information** section.
- 2 Review **Emergency Contact** details on the right side of the page.

By default, the details displayed are from your own health service.

PATIENT DETAILS			
BEACH, Sandy 08-Jun-1989 (35y) Female URN 880000007 1 ED 3 IP			
Patient Details			
The demographic information is displayed from Eastern Health			
▼ PATIENT INDICATORS			
▼ IDENTIFIERS			
1 ▲ CONTACT INFORMATION			
Home 20 Scarborough Drive, FRANKSTON, VIC, Australia, 3199	Home Telephone 1366 1244	Mobile Telephone 0491 571 491	2 Emergency Contact Elias Buttermore - Brother - Emergency Contact - Contacts: P: 3333 4444
Show information from other sources			
▼ DEMOGRAPHICS			
▼ PROVIDERS			

Emergency Contact details and other key **demographic information** on this page.

Other Health Services

- 1 Within the **Contact Information** section, click on 'Show information from other sources'.

▼ IDENTIFIERS			
▲ CONTACT INFORMATION			
Home 20 Scarborough Drive, FRANKSTON, VIC, Australia, 3199	Home Telephone 1366 1244		
1 Show information from other sources			
▼ DEMOGRAPHICS			
▼ PROVIDERS			

- 2 Review data from other health services.

By default, the data from your own health service is displayed first.

▲ CONTACT INFORMATION			
▲ Eastern Health			
Home 20 Scarborough Drive, FRANKSTON, VIC, Australia, 3199	Home Telephone 1366 1244	Mobile Telephone 0491 571 491	Emergency Contact Elias Buttermore - Brother - Emergency Contact - Contacts: P: 3333 4444
2 ▲ Austin Health			
Home 20 Scarborough Drive, FRANKSTON, VIC, Australia, 3199	Home Telephone 1366 1244	Mobile Telephone 0491 571 491	Emergency Contact Elias Buttermore - Brother - Emergency Contact - Contacts: P: 3333 4444
Hide other sources			