

Identifying New Patient Information Using the Widget

Learn how notifications keep you informed of new patient information from other health services and how badges identify important clinical or demographic data in CareSync Exchange.

Identify and Understand Notifications

Understand how notification indicators display in CareSync Exchange and what they mean.

Identify and Understand Patient Indicator Badges

Use patient indicator badges to quickly recognise new patient information from other health services.

Identify and Understand Notifications

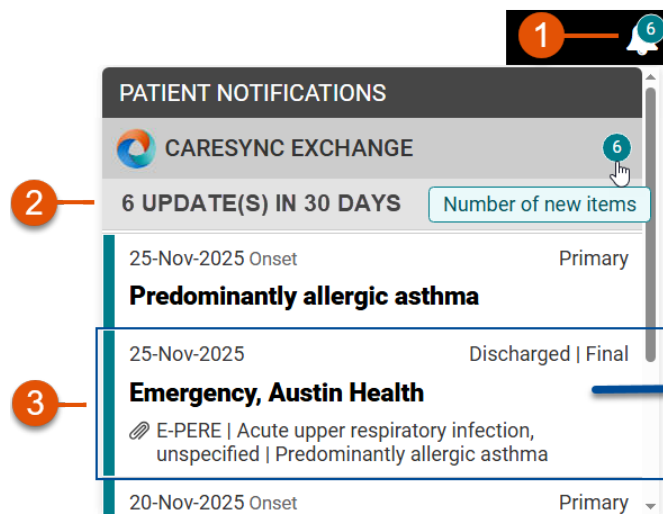
1. If a counter appears on the bell icon, it is alerting you to new patient information from other health services within the last 30 days is available.

Click the bell icon to view the patient notifications.

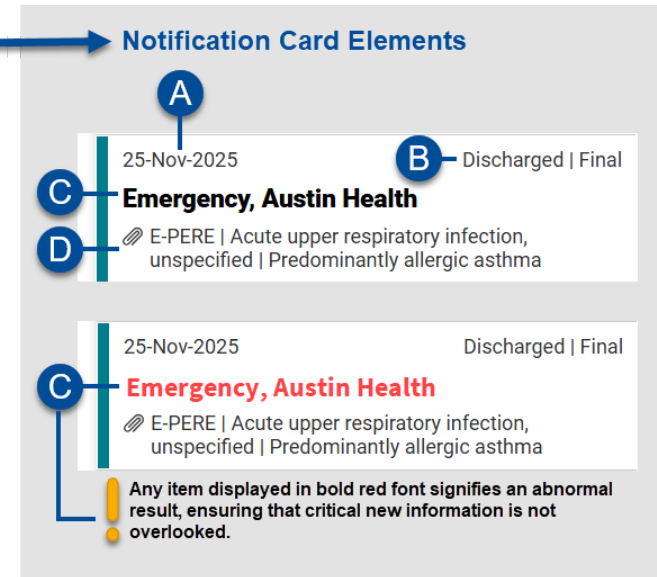
2. A sub header will be visible advising of new patient information count within the last 30 days.

3. The notification is shown on a card as a green vertical bar. Each card will display the following information:




- A. Date
- B. Completion Status
- C. Name of the notification item sometimes followed by a facility name or location
- D. A comment, diagnoses list, conclusion or description



Where a patient is behind break glass, no notifications will be visible until after the break glass has been performed.



Identify and Understand Patient Indicator Badges

Patient Indicator Badge	Name	Definition
	Emergency Department	The ED and IP badges appear if the patient has a hospital visit of these types within the past 12 months including any current presentations / admissions inclusive of your own health services.
	Inpatient	Patient data will include all health services
	Protected Patient	<p>Upon successful break glass action, the VIP badge will be visible as per the ED and IP badges.</p> <p>In a future iteration of CareSync Exchange, VIP will be rebadged as PP.</p> <p>VIP badge will never be visible on the CareSync Exchange widget.</p>