

# Identifying new patient information is available – Notifications and Badges

Discover how Notifications keep you alerted to new patient information from other health services and how badges highlight critical clinical or demographic data within CareSync Exchange.

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## Step 1 | Review the CareSync Exchange Notification Alert

- 1 **Patient Notifications** are displayed on the widget.

If a counter appears on the bell (notification icon), it is alerting you to new patient information from other health services within the last 30-days is available.

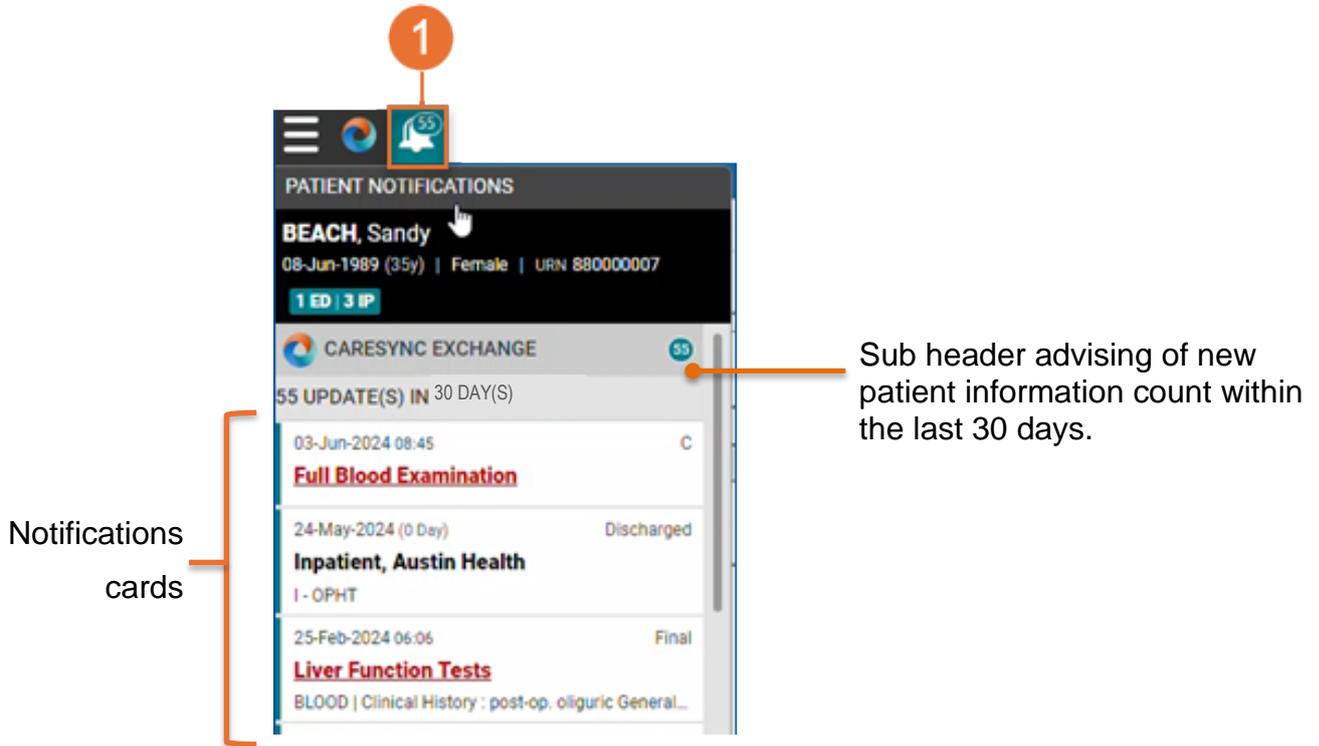
**Where a patient is behind break glass, no notifications will be visible until after the break glass has been performed.**



Patient notification alert with a counter identifying the number of recent information items for the patient within the last 30 days.

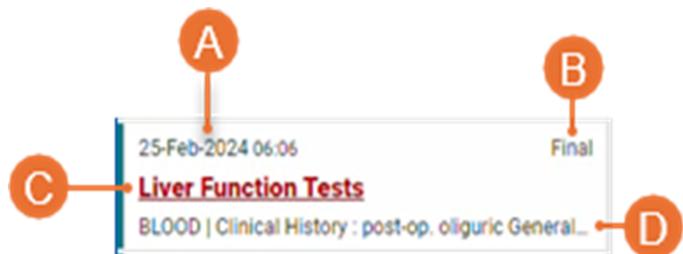
## Step 2 | Open the Notification list

- 1 Click the **bell icon** to open the pop-out pane containing the Patient Notifications List. New information will be listed starting with the most current date.  
Each item in the Notification List is shown as a **Notification Card**.



- 2 Within each **Notification Card** the following information will be displayed:

- A. Date
- B. Completion Status
- C. Name of the Notification item, sometimes followed by a facility name or location
- D. A comment, diagnoses list, conclusion or description.

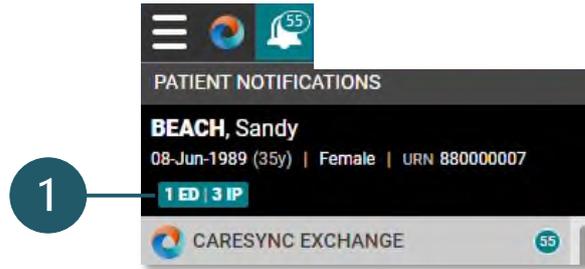


**Any item displayed in bold red font signifies an abnormal result, ensuring that critical new information is not overlooked.**



## Understanding Patient Indicator Badges

- 1 The Notification list may also have **Patient Indicator badges** appearing on the Patient Banner.



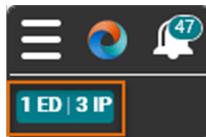
The **Patient Indicator badges** used within CareSync Exchange include the following:

Badge	Definition
ED	Emergency Department
IP	Inpatient
VIP	Protected Patient

The ED and IP badges appear if the patient has a hospital visit of these types within the past 12 months including any current presentations/admissions.

Patient data will include all health services.

Upon `Breaking glass` the VIP badge will be visible on the Patient Banner as per the ED and IP badges.



Note: The VIP badge will *never* appear on the CareSync Exchange widget.

In a future iteration of CareSync Exchange, VIP will be rebadged as `PP`.