

Locate emergency contact(s)

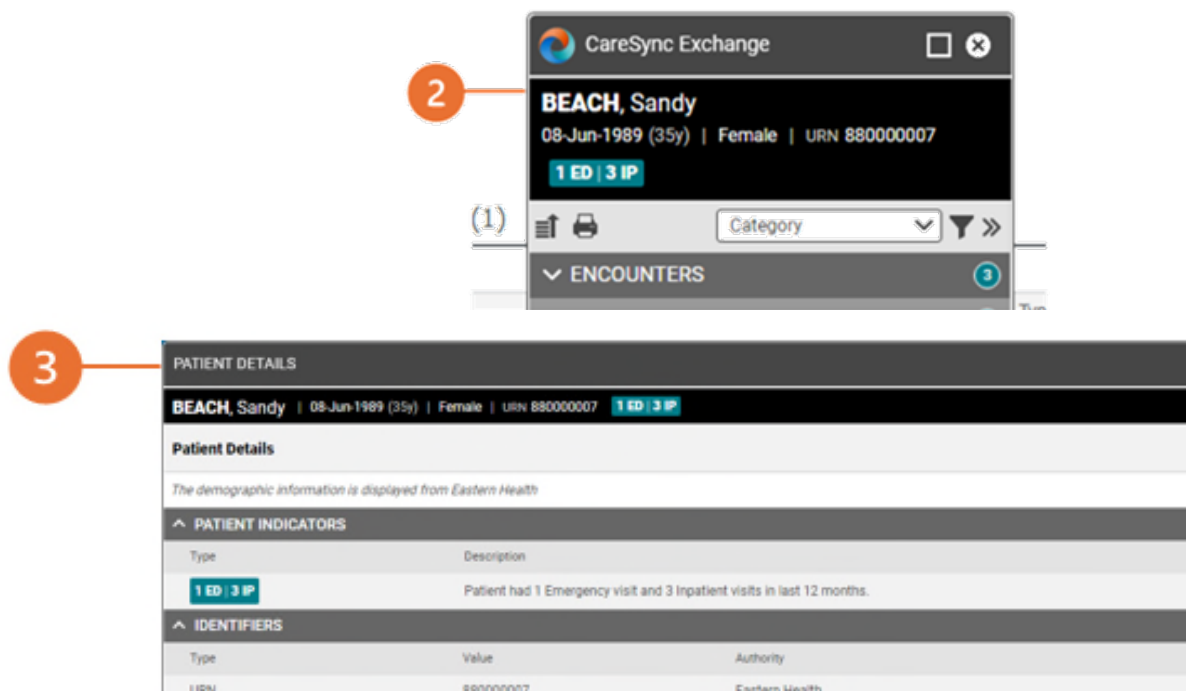
NOTE: Images in this document are a visual representation only. Your system view may appear slightly different.

Access emergency contacts with CareSync Exchange

- [Launch patient banner](#)
- [Find emergency contact details](#)
- [Locate Emergency Contacts from other health services](#)

Launch Patient Banner

- 1 Launch **CareSync Exchange**.
- 2 Select **Patient's Name** in the Patient Banner.
- 3 The **Patient Details** page will appear.



The screenshot illustrates the steps to launch the Patient Banner and view Patient Details. Step 2 points to the Patient Banner in the CareSync Exchange window, which displays the patient's name, date of birth, gender, and URN. Step 3 points to the Patient Details page, which shows the patient's name, date of birth, gender, and URN, along with a summary of patient indicators and identifiers.

Patient Banner (Step 2):

CareSync Exchange

BEACH, Sandy
08-Jun-1989 (35y) | Female | URN 880000007
1 ED | 3 IP

(1) [Icons] Category [Filter] [Expand]

ENCOUNTERS (3)

Patient Details (Step 3):

PATIENT DETAILS

BEACH, Sandy | 08-Jun-1989 (35y) | Female | URN 880000007 | **1 ED | 3 IP**

Patient Details

The demographic information is displayed from Eastern Health

PATIENT INDICATORS

Type	Description
1 ED 3 IP	Patient had 1 Emergency visit and 3 Inpatient visits in last 12 months.

IDENTIFIERS

Type	Value	Authority
URN	880000007	Eastern Health

Only active emergency contact details will be available from CareSync Exchange.

Find Emergency Contact

- 1 Within the 'Patient Details' page, locate the **Contact Information** section.
- 2 Review **Emergency Contact** details on the right side of the page.

By default, the details displayed are from your own health service.

PATIENT DETAILS			
BEACH, Sandy 08-Jun-1989 (35y) Female URN 880000007 1 ED 3 IP			
Patient Details			
The demographic information is displayed from Eastern Health			
▼ PATIENT INDICATORS			
▼ IDENTIFIERS			
1 ▲ CONTACT INFORMATION			
Home 20 Scarborough Drive, FRANKSTON, VIC, Australia, 3199	Home Telephone 1366 1244	Mobile Telephone 0491 571 491	2 Emergency Contact Elias Buttermore - Brother - Emergency Contact - Contacts: P: 3333 4444
Show information from other sources			
▼ DEMOGRAPHICS			
▼ PROVIDERS			

Emergency Contact details and other key **demographic information** on this page.

Other Health Services

- 1 Within the **Contact Information** section, click on 'Show information from other sources'.

▼ IDENTIFIERS	
▲ CONTACT INFORMATION	
Home 20 Scarborough Drive, FRANKSTON, VIC, Australia, 3199	Home Telephone 1366 1244
1 Show information from other sources	
▼ DEMOGRAPHICS	
▼ PROVIDERS	

- 2 Review data from other health services.
By default, the data from your own health service is displayed first.

▲ CONTACT INFORMATION			
▲ Eastern Health			
Home 20 Scarborough Drive, FRANKSTON, VIC, Australia, 3199	Home Telephone 1366 1244	Mobile Telephone 0491 571 491	Emergency Contact Elias Buttermore - Brother - Emergency Contact - Contacts: P: 3333 4444
2 ▲ Austin Health			
Home 20 Scarborough Drive, FRANKSTON, VIC, Australia, 3199	Home Telephone 1366 1244	Mobile Telephone 0491 571 491	Emergency Contact Elias Buttermore - Brother - Emergency Contact - Contacts: P: 3333 4444
Hide other sources			