

Mental Health FAQs

OFFICIAL

1. What mental health information is available in CareSync Exchange?

Information Source	Available in System	Description
Emergency Department (ED) visits	Yes	ED visits are available in CareSync Exchange. Associated health information, such as pathology, diagnoses and discharge summaries, may also be available. This information may include details related to mental health conditions and/or treatments.
Inpatient admissions to non-mental health units / wards	Yes	Inpatient admissions to non-mental health units or wards are available in CareSync Exchange. Associated health information, such as pathology, diagnoses and discharge summaries, may also be available. This information may include details related to mental health conditions and/or treatments.
Specialist mental health outpatient appointments	Partially	Some specialist mental health outpatient appointments may be available, for example Eating Disorders, Neuropsychiatry and Consultation Liaison outpatient appointments.
Inpatient admissions to mental health	Planned	Patient admissions to acute, specialist and residential mental health bed-based services are not currently available in CareSync Exchange. This means users cannot see that a visit to these wards occurred or view associated health information, such as pathology, diagnoses and discharge summaries . CMI/ODS remains the source of truth for viewing a full statewide mental health history.
Mental health diagnoses	Planned	Mental health diagnoses are not currently available in CareSync Exchange. This means that, where an ICD-10-AM code for mental and behavioural disorders is associated with an Emergency or any inpatient visit, the specific mental health diagnosis is not shown.
Community mental health activity	No	To be determined.
Mental Health screening and referral information	No	Currently out of scope for CareSync Exchange.